

A•kos, v. [Gr. *to remedy*] **1)** that which protects and manages the Network of Devices including servers, desktop computers, email, networks, and telephony systems. **2)** a full service call center to respond to technical issues and solve end-user problems **3)** to host cost effective centralized services for VoIP telephony and wireless email. **4)** in small and medium businesses, a method to reduce costs. **5)** to proactively find and repair problems in business systems before they occur. **6)** a mechanism to monitor performance and operations in real-time [see *TOTAL Control suite of Products*]

TOTAL
Control
Suite of Products



Managing your TOTAL Solution....

As your business increasingly relies on the technology in your applications, desktop computers, servers, and network, the health of your technology assets can become an important part of a successful business strategy.

Managing an end-to-end infrastructure involves not only administering individual components, but also the entire system experience delivered by those components.

To manage these critical technology assets, your company may rely on a small IT staff or knowledgeable individuals with other duties.

But, is that enough?

What if you could...

- Detect potential system and network problems before they cause outages?
- Identify and fix the source of slow response before your computer users are impacted?
- Easily manage a heterogeneous environment with a solution that gives you end-to-end visibility of your network, systems, and desktops?
- Grow your systems environment without adding or contracting technical resources?
- Obtain intelligent capacity planning reports on usage patterns that allow you to accurately predict where more capacity is needed and where less is needed?
- Have a fully trained, fully staffed IT department at your beck and call, 24 hours a day, 7 days a week, 365 days per year?
- Have all the expertise to keep your network, PCs, programs, and most importantly, people, running smoothly?

Now what if you could have all these benefits with no payroll expense and no high-priced consultants for a low monthly fee per system?

How much more productive and profitable would your company be?