

TOTAL Control A Suite of Products for Complete Managed and Hosted Services

TOTAL
Server

TOTAL
Desktop

TOTAL
Backup

TOTAL
Network

TOTAL
Telephony

TOTAL
Email

Total Control is a complete suite of **Managed and Hosted Services (MHSP)** that provide remote monitoring and management of critical applications, workstations, servers, switches, firewalls, networks, and databases. With our monitoring technology, Akos proactively maintains computer networks in a non-intrusive manner that resolves most issues before clients realize there is a problem.

Our on-demand assistance from our 24x7x365 Single Point of Contact (**SPOC**) call center supports on-line technical assistance, on-going updates of software patches, virus protection, and network operations in our command center (**NOCC**) manned by trained and experienced engineers.

Akos Managed and Hosted Services have reduced IT operating costs by 50% or more while measurably increasing the quality of network service at many of our clients. In addition, MSHP allows our clients to budget IT costs and focus on their core competencies.

